6.30pm 28.9.16
Statewide power supply update

SA Power Networks is unable to distribute power to South Australians following a loss of transmission supply this afternoon (about 3.45pm).

ElectraNet, the transmission service provider in South Australia, has advised it is currently working with the Australian Energy Market Operator to implement black start procedures and restore power supply, as soon as possible.

At this stage we expect it will be some hours before upstream transmission supply can be restored, potentially into the early hours of tomorrow morning.

Once transmission supply is restored, SA Power Networks will then progressively restore supply to customers as it is safe to do so. Some power lines may not be safe to restore if they have been damaged in the current weather event. This will delay restoration for some customers.

Customers are encouraged not to call SA Power Networks at this stage to report outages. Given the severe weather events and potential damage to electricity infrastructure, customers should only call us on 13 13 66 to advise of any wires down or visible damage to the distribution network.

Customers who rely on power for medical equipment should be prepared to action their back up plan.

Further updates will be issued as information becomes available.

For all media enquiries regarding the transmission supply issues, please contact ElectraNet on 8404 7436.